

Return Policy for Johnny Kurten Plumbing Education

WHAT can be returned?

Since we sell education and not product there is nothing to return. If you find you have paid for a wrong class you will be credited for the class or re-scheduled to the proper class. We make every effort to ensure you are in the correct class or have purchased the correct Correspondence Continuing Education book.

WHEN do items need to be returned by?

We must be notified before attending a class if you find you have registered for the wrong one.

WHERE do items need to be returned to?

Send us an e-mail or give us a call so rescheduling can be done.

HOW do customers return items?

Send us an e-mail or give us a call so rescheduling can be done.

CREDIT for returns?

We will re-schedule in to the correct class or refund your payment prior to the scheduled class. If payment was made by credit card, fees will be deducted from the refund.

CONDITION for returned books.

If you find you ordered the wrong Correspondence book the book and booklet need to be returned. The book and booklet must be free from any marks.